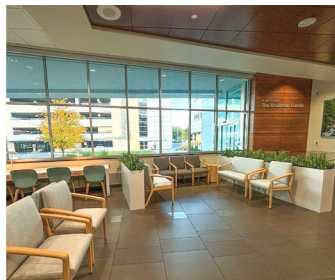


Kootenai Health Foundation

2024 Impact Report

Lifelong Impact: The Power of Early Care



KootenaiHealth
Foundation, Inc.

Your gift makes a lifelong impact



Dear Friends and Supporters,

In 2024, thanks to your generosity, we made significant strides in strengthening the foundation of lifelong health for our community. Your support has enabled critical upgrades to our NICU, ensuring our most fragile newborns receive the advanced care they need from their very first moments. Additionally, your contributions have helped upgrade our mammography and screening equipment in Post Falls and establish a new Women's Imaging Center in Coeur d'Alene, providing state-of-the-art diagnostics that empower early detection and treatment. These investments in early care and support will create a lasting impact—giving babies a stronger start and ensuring women have access to the tools they need for lifelong wellness. On behalf of Kootenai Health Foundation, thank you for being part of this journey. Together, we are shaping healthier futures for generations to come.

With gratitude,
Cara Nielsen, MS, CFRE
President, Kootenai Health Foundation

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Your support at work

These were the top 10 areas funded by donations made to the Kootenai Health Foundation in 2024:

<div>Women's Imaging</div> <div></div> <div>\$838,130</div>	<div>Maternal Fetal Medicine</div> <div></div> <div>\$200,000</div>	<div>Cancer Patient Support Program</div> <div></div> <div>\$107,000</div>	<div>Emergency Department Lobby</div> <div></div> <div>\$103,940</div>
<div>Forensic Nursing (sexual assault)</div> <div></div> <div>\$102,961</div>	<div>Telehealth</div> <div></div> <div>\$90,000</div>	<div>Employee Scholarships & Trainings</div> <div></div> <div>\$70,000</div>	<div>NICU AngelEye Cameras & Ventilators</div> <div></div> <div>\$65,884</div>
<div>Nursing Education (BSN Accelerated Faculty)</div> <div><div> KootenaiHealth</div><div> Idaho State University</div><div>\$50,000</div></div>	<div>Family Fund (employee assistance)</div> <div><div></div><div></div><div>\$28,608</div></div>	<div>Total of \$1.78 million transferred to Kootenai Health in 2024</div> <div>Together we heal</div>	

Giving by the numbers

Total dollars raised.

This year, our donors came together to realize the power of generosity in our community. The results have been inspiring.



\$2,480,344	2024
\$2,756,475	2023
\$3,485,997	2022

Grants to hospital.

Transfers made by the Kootenai Health Foundation to Kootenai Health show collaboration as monies are transferred after the obligations of donor intent have been met.



\$1,789,305*	2024
\$4,385,881	2023
\$3,410,882	2022

Volunteer contributions.

Together we accomplish what none of us could do alone and volunteers give generously of their time. The most recent calculation of the value of a volunteer hour is \$31.80.

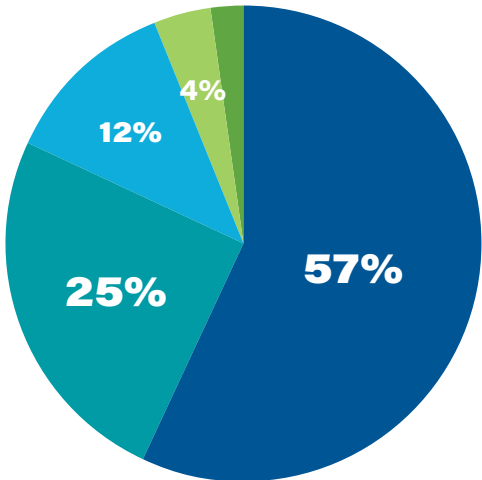


\$51,834 (1,630 hrs)	2024
\$47,255 (1,486 hrs)	2023
\$53,010 (1,667 hrs)	2022

*Remainder of campaign funds raised will be distributed in 2025.

How funds are raised

At the Kootenai Health Foundation, a diverse group of donors supports our mission through a variety of ways—annual donations, grants, planned and estate gifts, events, and more. We are grateful to you for creating a significant and positive impact on the lives of patients in our community.



Major Gifts (\$10,000+) **57%**

Events **25%**

Annual Support **12%**

Grants **4%**

Bequests **2%**

In their own words... patients honoring their caregivers

"Tomorrow (January, 21) will be the fourth anniversary of the most tragic event to ever impact our family. However, thanks to Kootenai Health, it also became one of the brightest days of celebration for our family.

When I presented to Labor and Delivery (L&D) on that cold January day, 37 weeks pregnant and showing signs of complications, the staff stepped in and not only saved my life, but the life of our youngest daughter as well. The staff quickly recognized that something was wrong and rushed me into an emergency caesarean and delivered our daughter, who was not in great shape. It was later determined that she had a stroke in-utero and would certainly not have survived if the L&D team did not act when they did. The Neonatal Intensive Care Unit (NICU) team stepped in once she was delivered to resuscitate and save her life. They worked tirelessly for three weeks to support her, care for her, and ultimately get her ready for her discharge. We weren't



sure what her future would look like, but she was responsive, active, and acting like a "normal" infant.

Flash forward four years. Our Anastasia, or Ana-banana as she prefers to be called, is thriving.

She has been discharged from every specialty we were referred to from her brain injury (neurology, nephrology, hematology, development team). She is in pre-school and gymnastics. She loves to swim, is obsessed with Disney Princesses and Bluey, and loves to make people laugh. She is healthy, she is happy, she is the perfect chaos we needed in our lives.



She is full of life and we have Kootenai Health to thank for that. Words still cannot express the gratitude we have for KH and the staff who saved her life. Though this list is certainly not inclusive and I know we are forgetting a few, here are a few names of those who cared for our family: the entire L&D and postpartum nursing staff, Dr. Nathan Meltzer, Respiratory Therapy, Dr. Brook Lang, Dr. Kimberly Judd, Jennifer Miller, Jennifer Bixby, Molly Preston, Anna Werner, and the rest of the NICU staff, Case

Management, Chaplain Services, Inpatient Therapy (OT, PT). We will forever be in your debt for what you did to help our family. Thank you. Thank you for everything."

Malia & Chris Nogle
(and Anastasia and Charlotte too!)

Patient Testimonials

At Kootenai Health, we are honored to provide compassionate, high-quality care to every patient who walks through our doors. Behind every treatment, every comforting word, and every healing touch, there is a story—one of resilience, hope, and gratitude.

"I would like to honor Cardiology, Pulmonary, ICU, and Recovery departments: Thanks for everything you all did to save my life and to help me recover so I can be home with my wife and new puppy. I wish I could do more, again, thank you so very very much." - **Lawrence O.**

Heart Center: I am alive today because of the excellent response and care I received when I had a heart attack in the middle of the night a year and half ago. I wish there was a better word than thanks - **Andy N.**

Dr. Burnett, Dr. Hoopman and team:

They all go above and beyond to take the time to sit and answer questions and concerns. So compassionate. - **Dan B.**

"All the many doctors, nurses, assistants, technicians, volunteers, schedulers, and all others that also did so much for us: Thanks for all the ways everyone pitched in when we needed tests or care. Everyone was so caring, efficient, and kind. Thank you for making KH such a great hospital!" - **Leann D.**

Thanks to the generosity of the Eger Family and other donors, we were able to enhance the patient experience in the Emergency Department

With your support, we've taken meaningful steps to create a more welcoming and comfortable environment for patients and their families. In collaboration with our furniture vendor, our facilities team carefully analyzed how to refresh the lobby best, prioritizing comfort, privacy, and overall well-being.

Key improvements:

- Maximized space and privacy to create a more seamless and calming flow
- Enhanced acoustics to minimize distractions and foster a more peaceful atmosphere
- Design elements focused on well-being to support both patients and their loved ones

Additionally, we've added designated seating areas for privacy, more seating options with views of the outdoors, and convenient phone charging stations. These updates help ensure that if patients do experience longer wait times, they do so in an inviting and supportive environment.

Your generosity makes this possible—thank you for helping create a space where patients and families feel cared for from the moment they walk in.

Emergency Department Lobby Before



Emergency Department Lobby After



Compassionate Care Fund

No one should have to choose between paying their medical bill or utility bill, or between a prescription copay or their next meal. The unfortunate reality is that many patients in our region are faced with choices like these each time they experience a medical event.

In 2024, in partnership with community physician donors, the Kootenai Health Foundation established a new fund to help our patients.

By offsetting costs incurred by medical expenses with gift cards for gas, groceries, and other costs of living, or to help cover

costs of medical equipment or prescriptions not covered by insurance, the Compassionate Care Fund helps to alleviate financial worry and burden on eligible patients faced with financial hardship. Physicians and medical staff will use referral cards for the fund to offer

patients who express concern about their financial situation a possible solution.



Advancing Women's Health:

Kootenai Health to open Women's Imaging Center in spring 2025

Kootenai Health is committed to providing compassionate, comprehensive women's health care and is excited to open a dedicated women's imaging center in Coeur d'Alene. In 2024, the Kootenai Health Foundation's donors gave \$1.5 million towards this project. This specialized facility will offer advanced imaging services, including routine mammograms and Automated Breast Ultrasound (ABUS) for women with dense breasts, all in a private, supportive environment. As the only NAPBC- and CoC-accredited breast imaging center in North



Idaho, Kootenai Health upholds the highest standards in breast care. The new center will feature a welcoming space designed for comfort, with amenities like soft robes, larger lockers, and a calming atmosphere. Additionally, the Post Falls campus will expand diagnostic services with the addition of DEXA bone density scanning and ultrasound machines, and a refresh to the current location.

We extend our heartfelt gratitude to our generous donors, whose support made this project possible and helps to ensure that women in our community have access to top-tier imaging services.



Interior design renderings of the future women's imaging center in Coeur d'Alene.



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The Power of Early Care

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